

From: [REDACTED]
To: [SMART Julie 50403](#)
Subject: Advice and help requested.
Date: 07 June 2021 12:40:44

Hi Julie,

I hope you are well, and I'm sorry to bother you but I am unsure who to contact or what to do.

Basically, we are working our absolute hardest and trying to stick to all the COVID rules and regulations under immense pressure but it disgusts me to see other places are not doing the same.

We try not to worry about anywhere else but when it affects us we have to be concerned. Hennessy's [REDACTED] is like a free for all and most evenings (but especially weekends) we have serious issues with people leaving there and either trying to come in to our place without masks and seriously drunk, or just making noise while they are walking past up through the town, often using doorways as urinals.

On top of this I have a staff member who lives at the top of Parkham hill and three successive weekends whilst walking home she has either witnessed a fight outside Jackz bar or she has been intimidated or made to feel uncomfortable whilst walking past by large groups outside the premises. It's got to the point where she has asked to either be allowed to leave very early or to not be put on evening shifts. I personally don't find this acceptable at all.

To add to that we have a WhatsApp group chat with [REDACTED] the Blue Anchor, The Bullers Arms, The Market House, The Sprat and Mackerel and The Birdcage where we all report any issues or potential problems and who is banned. We run a banned from one banned from all policy. However recently Ross Hennessy was added and since then we have had three people try to enter who we all banned that have all told us Ross has shown them the private chat and what has been discussed and that they are allowed in his place so they should be allowed in the rest.

I know that isn't illegal but it is most definitely unethical and has left myself and other landlords disgusted at the breach of privacy.

I again apologise for messaging you, but I don't know what else to do.

Kind regards

[REDACTED]

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